Freephone Services Agreement

This agreement for the provision of telephone service is made between Sovereign Telecom (UK) Limited of PO Box 568 Weston-super-Mare BS23 9HJ and the customer identified below on the terms and conditions overleaf and on the date specified below.

Name _____

Address _____

Telephone Number _____ Email Address _____

Contact Name _____ Position _____ Date of Agreement _____

Freephone Telephone numbers allocated

Numbers to receive calls

Connection Fee: Nil Call Charge per minute*: 6ppm Minimum Call Charge: 2p

*Calls are charged per second at the rate of 0.1p which equals 6p per minute

Signed on behalf of the Customer _____

Please Print Name and Position _____

Signed and accepted by Sovereign Telecom (UK) Limited _____

This Guarantee should be detached and retained by the payer.

The Direct Debit Guarantee

- This guarantee is offered by all Banks and Building Societies that take part in the Direct Debit Scheme. The efficiency and security of the scheme is monitored and protected by your own Bank or Building Society.
- If the amounts to be paid or the payment dates change Sovereign Telecom (UK) Limited will notify you 10 working days in advance of your account being debited or as otherwise agreed.
- If an error is made by Sovereign Telecom (UK) Limited or your Bank or Building Society you are guaranteed a full and immediate refund from your branch of the amount paid.
- You can cancel a Direct Debit at any time by writing to your Bank or Building Society. Please also send a copy to us

INSTRUCTIONS TO YOUR BANK OR BUILDING SOCIETY TO PAY BY DIRECT DEBIT

Please fill in this form and send it to Sovereign Telecom (UK) Limited
PO Box 568 Weston-super-Mare BS23 9HJ

Originator's Identification Number

8	0	8	3	0	6

Name and Full Postal Address of your Bank or Building Society

To: The Manager _____

Address _____

_____ Post Code _____

Reference Number

Name of Account Holder(s):

Bank or Building Society Account Number:

Branch Sort Code:

Instructions to your Bank or Building Society.
Please pay Sovereign Telecom (UK) Limited Direct Debits from the account detailed in this instruction subject to the safeguards assured by the Direct Debit Guarantee.

We understand that this instruction may remain with Sovereign Telecom (UK) Limited and, if so, details will be passed electronically to my Bank/Building Society

Signature(s) _____

Date _____

Banks and Building Societies may not accept Direct Debit Instructions from some types of accounts