

# Telephone Services Agreement

This agreement for the provision of telephone service is made between Sovereign Telecom (UK) Limited of PO Box 568 Weston-super-Mare BS23 9HJ and the customer identified below on the terms and conditions overleaf and on the date specified below.



Name \_\_\_\_\_

Address \_\_\_\_\_

Telephone Number \_\_\_\_\_ Email Address \_\_\_\_\_

Contact Name \_\_\_\_\_ Position \_\_\_\_\_

Date of Agreement \_\_\_\_\_

**Telephone numbers to be connected to Service:**

(If more than 6 are required please list on a separate sheet)

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Signed on behalf of the Customer \_\_\_\_\_

Please Print Name and Position \_\_\_\_\_

Signed and accepted by Sovereign Telecom (UK) Limited \_\_\_\_\_

This Guarantee should be detached and retained by the payer.

**The Direct Debit Guarantee**



- This guarantee is offered by all Banks and Building Societies that take part in the Direct Debit Scheme. The efficiency and security of the scheme is monitored and protected by your own Bank or Building Society.
- If the amounts to be paid or the payment dates change Sovereign Telecom (UK) Limited will notify you 10 working days in advance of your account being debited or as otherwise agreed.
- If an error is made by Sovereign Telecom (UK) Limited or your Bank or Building Society you are guaranteed a full and immediate refund from your branch of the amount paid.
- You can cancel a Direct Debit at any time by writing to your Bank or Building Society. Please also send a copy to us

**INSTRUCTIONS TO YOUR BANK OR BUILDING SOCIETY TO PAY BY DIRECT DEBIT**

Please fill in this form and send it to Sovereign Telecom (UK) Limited  
115 High Street Weston-super-Mare Somerset BS23 1HQ

Name and Full Postal Address of your Bank or Building Society

To: The Manager \_\_\_\_\_  
 Address \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_ Post Code \_\_\_\_\_

Name of Account Holder(s):  
 \_\_\_\_\_

Bank or Building Society Account Number: 

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Branch Sort Code: 

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Banks and Building Societies may not accept Direct Debit Instructions from some types of accounts

Originator's Identification Number

8	0	8	3	0	6
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Reference Number

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**Instructions to your Bank or Building Society.**

Please pay Sovereign Telecom (UK) Limited Direct Debits from the account detailed in this instruction subject to the safeguards assured by the Direct Debit Guarantee.

We understand that this instruction may remain with Sovereign Telecom (UK) Limited and, if so, details will be passed electronically to my Bank/Building Society

Signature(s) \_\_\_\_\_  
 \_\_\_\_\_  
 Date: \_\_\_\_\_